

## Managing a Multi-generational Workforce

Has the Great Recession changed the perceptions of multiple generations about the workplace? Has it rearranged their priorities and goals for their professional lives? This presentation addresses the most notable changes in the workplace in the wake of the recession and lessons learned by both employees and hiring managers. It also explores generational behaviours and gaps in the workplace, myths vs. reality, and provides timely advice to help you manage and retain talented employee teams of all generations, both now and in the future.

### About the Speaker

**Dianne Hunnam-Jones** is a District President for Robert Half International. Her area of responsibility currently includes managing the daily operations of nine company offices in the Greater Toronto Area.

Dianne has spent nearly 25 years in the recruitment industry and has experienced all phases of the job market cycle first-hand.

Dianne is thoroughly familiar with the staffing skills that are currently in demand and is an expert in the employment trends within the accounting and finance, legal and administrative sector. Under Dianne's direction, Robert Half has achieved great success in establishing itself as a leading provider of highly skilled professionals.

Prior to joining the organization, Dianne consulted with major national companies, primarily focused on training and human resource issues. Dianne holds a bachelor of commerce in marketing and industrial relations from Witwatersrand University in Johannesburg, South Africa.

### Date:

Wednesday, January 19, 2011

### Location:

Crystal Fountain Banquet Hall  
60 McDowell Gate  
Markham, ON L6G 1B5  
905-513-1900  
[www.crystalfountain.com](http://www.crystalfountain.com)

### Time:

5:45 p.m. – Registration  
6:30 p.m. – Dinner  
7:30 p.m. – Presentation

### Dinner:

Soup, Chicken Dinner, Dessert, Coffee/Tea  
Vegetarian option upon request

### Cost:

\$45.00 plus HST – Members  
\$50.00 plus HST – Non-members

### CPLD:

3 credits

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**REGISTRATION FORM**

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Fax (416) 977-1365, [rosenberg@cmaontario.org](mailto:rosenberg@cmaontario.org)

**Managing a Multi-generational Workforce – Wednesday, January 19, 2011**

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