



**THE
EXECUTIVE
LINK**

THE EXECUTIVE LINK: Diversity in the Workplace

In an effort to demonstrate our commitment to providing value to our executive-level members, CMA Ontario is offering this highly informative knowledge and networking session exclusively for your peer group, regarded as **THE EXECUTIVE LINK**.

Diversity is more than Legislation; it's the reality of the new landscape in our ever changing world. Being aware of how to best work with others, be it co-workers or clients, leads to a productive workforce and excellent relationships. One aspect of diversity that often is over-looked is how different styles of communication impact the workplace.

Key Learning Outcomes:

Learn how to reap the rewards of a diverse workplace and manage relationships with people who are different than yourself, by identifying your preferred communication style, and learning about other styles.

Topics covered will include:

- Cultural differences in communication styles
- Ways that men and women communicate differently
- Cross-cultural communication do's and taboos
- Top 5 methods to keep in mind when giving feedback

Audience

This presentation is designed for individuals that want to learn more about diverse communication styles in the workplace.

Who Should Attend?

Professionals who want to maximize their ability to communicate and manage relationships in the workplace, to create an environment where everyone can excel.

Presenter: Lorna Hegarty CHRP, MA&AM, MCC

Lorna Hegarty has held senior executive positions in Human Resources both in Canada and the United States for numerous years, and has conducted many training programs in the workplace. Lorna is a graduate of the University of Toronto, furthered her education with a diploma in Adult Education, a Master's Degree in Admin and Management, and is a Master Certified Coach with the International Coach Federation. She is an engaging speaker with direct experience in the workplace.

Date:

Wednesday, October 20, 2010

Location:

Microsoft Dynamics Business Lounge
70 University Avenue, Ground Floor
Toronto, Ontario M5J 2M4
(416) 977-7741

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Time:

7:30 a.m. to 8:00 a.m. – Networking Breakfast (Continental)
8:00 a.m. to 9:00 a.m. – Presentation
9:00 a.m. – Interactive Question & Answer Session

Cost:

\$65.00 plus HST

REGISTRATION:

To register online please visit the CMA Ontario Member Portal at <http://members.cma-ontario.org>.

To register by email or fax please complete the form below and send to Leena Rosenberg at 416-977-1365 (fax) or lrosenberg@cmaontario.org.

Guests (non-members) may register by email or fax by completing the form below and sending to Leena Rosenberg at 416-977-1365 (fax) or lrosenberg@cmaontario.org.

CPLD:

2 credits

The Executive Link: Upcoming Knowledge and Networking Events

To register for the upcoming sessions please visit <http://tel.cma-ontario.org/#3>

TOPIC	DATE	TIME
Retaining High Performers through Better Career Discussions	Tuesday, November 16, 2010	7:30 a.m. to 9:30 a.m.
Keeping Pace with Change	Tuesday, December 7, 2010	7:30 a.m. to 9:30 a.m.

REGISTRATION FORM

Please fax or email your registration form to Leena Rosenberg, Tel :(416) 204-3140 or (800) 387-2991 ext 140, Fax (416) 977-1365, lrosenberg@cma-ontario.org

**THE EXECUTIVE LINK: Diversity in the Workplace – October 20, 2010 – 7:30 a.m. to 9:30 a.m.
CMA Ontario – Microsoft Dynamics Business Lounge – 70 University Avenue - Toronto**

Name: _____ I am a Member: I am a guest (non-member):

Member #: _____ Tel: _____

Guest Name(s): _____

Credit Card (Visa/MasterCard/AMEX): _____ Expiry Date: _____

Signature: _____ Dietary Restrictions: _____

No refunds for cancellations after October 13, 2010. Substitutions accepted at no charge.

Visit www.myCMAcommunity.com to discuss the latest business trends and share insights and best practices in management accounting with fellow Certified Members and Candidates

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